

## TETRA software update process

To perform the software update of the TETRA controller, download file **UpdateTetra\_vXXXX.YY.tar.gz.gpg** on our website <https://www.sprinte.eu> or by using the following QR code.

(You may also contact our after-sales department [technique@sprinte.eu](mailto:technique@sprinte.eu) to get this file).

For security matter, the controller only accept, these kind of files authenticated and provided by Sprinte for the update process.

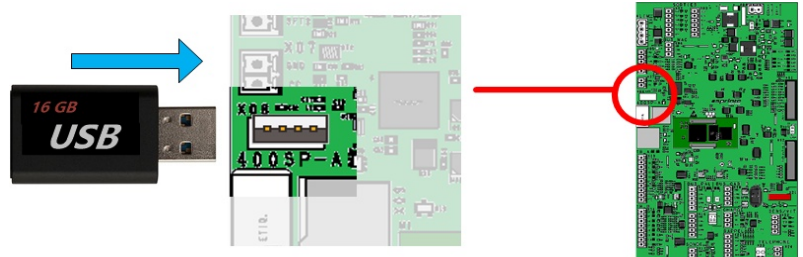


### NOTE

If the file you have downloaded or have been sent to you is a **ZIP** file, you necessarily have to unzip this file before to use it. This update file shall have the extension **.GPG** to be processed by the 400SP controller board.

### STEP 1

Copy the file at the root of an empty USB key and insert it in the USB socket of the 400SP board; wait a few seconds for the key to be detected.



### STEP 2

Launch the update process from Sprinte Control application

To do so, get into the

### TOOLS CONTROLLER MAINTENANCE

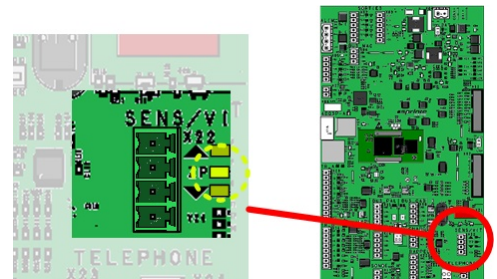
menu and select "Update the controller", then confirm.



### STEP 3

After around 40s, the controller restarts.

When the direction leds are lit still and the door unlocking zone led blinks on 400SP board (X22), the software update process has begun.



### NOTE

For indication purpose, the whole update process lasts around 5 min for a 2 stops lift, and 8 min for 8 stops lift..

### STEP 4

When the direction leds on 400SP board (X22) blink alternatively, the software update process is over.

